# Smet Building Products Ltd Corporate and Social Responsibility Statement

Smet Building Products Ltd is dedicated to the provision of a first-class service by providing technical advice, sales and delivery service of building materials, tools and accessories to the building and construction sectors within Ireland and the UK, with full regard to current Health & Safety and Environmental Legislation. Our Policies are designed towards meeting our employees, customers and other interested parties' expectations in full.

We shall provide and manage resources necessary to deliver SMART Objectives, and to provide safe and suitable conditions for all our employees and for the members of the public directly affected by our Operations. We will use monitoring and measuring techniques to assess how the services we provide meet the expectations of our customers / clients, interested parties and employees, and how well our own internal processes are operating. This information will be analysed and used to continually improve the business where possible. The Company will comply with all Statutory and Regulatory requirements and is committed to continuous improvement of the Health & Safety, Quality and Environmental Management Scheme.

It is the aim of Smet Building Products Ltd. to achieve clear and definite standards of ethical behaviour throughout all areas of business. We take responsibility for creating wider benefits both within and around our business and endeavour to make our impact a positive one, which improves the lives of others and reduces the risk of harm to people and the environment.

## **BUSINESS CONDUCT:**

As a business we focus on maintaining a strong and competent service, treating clients as mutual partners and working with sub-contractors, suppliers and our workforce fairly and ethically. Our reputation dictates a high level of quality, robust management systems and safe working environments. It is our goal to safely complete all supply contracts on time, within budget and to the required quality. We operate management systems that are fully compliant with ISO 9001:2015, ISO 14001:2018, ISO 45001:2018 which are all linked to the group business strategy and key performance indicators (KPIs).

## **SUPPLY CHAIN MANAGEMENT**

We only employ suppliers whose ethics and values are aligned to that of our own. We will maintain strong working relationships and standards by consistently meeting agreed payment terms and evaluating services provided.

# **CLIENT SATISFACTION:**

Through excellent planning, employing quality people, and a commitment to innovation, we understand, meet and exceed the needs and expectations of our clients and stakeholders.

# **HEALTH SAFETY AND ENVIRONMENT:**

We are committed to planning and executing all operations in a manner that safeguards the health, welfare and safety of all employees, supply chain, clients, the public and end users. We advocate a behavioural safety and worker engagement approach to HSE. A change in safety culture through information, supervision, instruction & training results in every worker becoming responsible for HSE in the workplace. We will endeavour to continue to maintain a

record of zero accidents and dangerous occurrences annually and work at all levels of the business to guarantee safety is our highest priority and strive to remain an 'injury free workplace'

# **ENVIRONMENTAL IMPACT:**

We will continue to look at reducing the impact we have on the environment as a result of our operations through innovation and a proactive attitude to waste and energy reduction.

## **SUSTAINABILITY:**

We strive toward finding new opportunities to work with clients and specialists in the development of pioneering and sustainable products within construction and management. This will be monitored and measured through the BES 6001 Framework for Responsible Sourcing.

## TRAINING AND DEVELOPMENT:

We recognise that people are our most valuable asset, and their performance is the key to the quality of service we provide. Through investing in our recruitment, training and development of employees we will retain the best possible talent. We adopt best practice in HR and training and aim to be an employer of choice.

## **COMMUNITY ENGAGEMENT:**

We are fully committed to adding value to the community within which we work. Being a good neighbour means we actively interact with community groups and support educational and sporting initiatives. We foster local business relationships through sourcing local labour, equipment and materials where possible and will continue to champion community engagement throughout the industry.

## SIGNED:

DATE: 16th August 2022

Review Date:			
Signed:			