

Smet Building Products Ltd Quality Policy

Smet Building Products Ltd is committed to serving the needs of its customers by providing technical advice, sales and delivery service of building materials, tools and accessories to the building and construction sectors within Ireland and the UK, which is carried out in a professional, safe and environmentally friendly manner.

In order to achieve this goal:

WE WILL:

- Work as a team.
- Strive to meet customer requirements in relation to quality and responsiveness.
- Supply building products of a high quality.
- Keep up to date with all developments in relevant building products.
- Adhere to the procedures and instructions within our ISO 9001:2015 quality system and maintain its effectiveness through audit and review.
- Develop continually, the knowledge and skills of our staff.
- Learn from our mistakes.
- Strive to continually improve the effectiveness of our quality management system.
- Abide by all applicable statutory and regulatory requirements.
- Adhere to good Health and Safety disciplines in our operations.
- Reduce waste by good storage and rotation of materials.
- Dispose of any waste materials in accordance with prevailing environmental legislation.
- Measure our customer satisfaction and strive to satisfy our customers' requirements at all times.

This policy, which provides the framework for establishing and reviewing our quality objectives shall be made known to, understood and practiced by all our staff. It shall be reviewed for continuing suitability taking into account new developments and/or Legislation and amended as required.

Signed



Managing Director

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Review Annually
